



**Not
sure?**

**Don't open
the door!**

Jean **There's no distracting her!**

When two men claiming to be from the 'Water Board' called at Jean's house, she called the police because Jean knew 'Water Boards' no longer exist. The men are now behind bars

Jean kept out distraction burglars, make sure you do too!

When unexpected callers turn up on your doorstep

- Look through the door viewer or window to see who is outside.
- If you decide to open the door put the door-chain or door-bar on first.
- Check the caller's identity badge/card and if you are unsure close the door and ask them to wait.
- Independently look up their organisation's phone number and call to confirm the caller's identity – Do not use any phone number they may give you.
- Do not feel pressurised into buying any items or services at the door. Always get three quotes for work to be carried out.
- Remember official visitors will be willing to wait while you check their identity or make an appointment to return.

Report any crimes or suspicious incidents to the police on 101, or dial 999 in an emergency.

